



VACANCY

REFERENCE NR	:	VAC00952
JOB TITLE	:	Technical Manager ADM - Technical Design/System Analysis
JOB LEVEL	:	D3
SALARY	:	R 724 276 – R 1 086 415
REPORT TO	:	Senior Manager Technical Design
DIVISION	:	ADM: Exec Apps Development & Maintain
DEPT	:	ADM: DEV Technical Design
LOCATION	:	Gauteng: Centurion/Erasmuskloof
POSITION STATUS	:	Permanent (Internal & External)

Purpose of the job

The role is to manage and coordinate service management and/or project management, be accountable for financial management, supplier/contract management, Human Resources, and ICT services at a unit level. The Technical Manager will also be in charge of maintaining, supporting, and upgrading existing systems and applications needed to keep the business operational. This includes the monitoring of service level agreements and customer expectations.

Key Responsibility Areas

- Ensure that projects match business needs and requirements, and furnish end-user requirements;
- Manage and provide guidance to the team on Applications services processes and procedures as to their use to ensure compliance with standards to maintain the quality of developed applications;
- Responsible for the delivery of new feature functionality, as well as the production support for in scope Applications and services;
- Serve as a communication point between Business and the customers for Applications projects and services responsible for and ensure that service level agreements and customer expectations are met;
- Develop and manage the implementation of the modernization plan for current legacy systems responsible for;
- Partners with product owners, architects, and other IT leaders and staff to deliver Applications projects and services that support business initiatives and meet the clients' needs; and
- Manage a team of software developers and provide leadership and direction for selecting solutions.

Qualifications and Experience

Required Qualification: 3 – 4-year National Higher Diploma / National Degree in Software Engineering/ Computer Science /Information Technology or relevant qualification equivalent to NQF Level 6. Vendor certification for applications will be an added advantage.

Experience: A minimum of 8 years in the ICT field, including IT Governance, IT Planning, systems development/procurement, implementation and maintenance/enhancements of integrated solutions across multiple

hardware and software platforms with leadership, management, and operational responsibility in a large corporate/public sector organisation. Experience should include the following:

Application Lifecycle Management

- Experience in solution analysis and design.
- Experience in developing software.
- Experience in data modelling.
- Experience in software component integration.

A minimum 3 years of experience in a management/leadership level/senior (Developer/System Analyst/BA) /PM role with Application Lifecycle Management experience

Technical Competencies Description

Knowledge of: Application Solution/Systems Development, Maintenance & Implementation. In-depth knowledge of SDLC methodologies and best practices. Knowledge of Agile/Scrum project methodologies. In-depth technical knowledge of application software. Understanding of software development concepts and processes. Knowledge of formal project management concepts and methodologies. Ability to manage multiple system development projects at once and facilitate project team activities. Knowledge and understanding of PFMA. Knowledge of Business Change, Business Change Management, Requirements Definition and Management.

Technical Competencies: Application Development; Application Maintenance and Support; System Development System Maintenance & Support; Architecture; Business Analysis; Business Continuity; Business Development; Business Writing; Customer Relationship Management; General Administration; Enterprise ICT Governance (Policies & Legislation); Information Security and Application Protection; IT Project Management; Research & Innovation Software Quality Management; Vendor/Supplier Management; and Corporate Governance

Leadership competencies: Customer Experience, Collaboration, Communicating and Influencing, Honesty, Integrity and Fairness, Outcomes are driven, Innovation, Planning and Organising, Creative Problem Solving, and Bimodal IT Practice

Managing People and Driving Performance, Decision Making, Responding to Change and Pressure, and Strategic Thinking.

Interpersonal/behavioural competencies: Active listening, Attention to Detail, Analytical thinking, Continuous Learning, Disciplined, Empathy, Inclusivity, Resilience, and Stress Management.

How to apply

1. To apply please log onto the e-Government Portal: www.eservices.gov.za and follow the following process;
2. Register using your ID and personal information;
3. Use the received one-time pin to complete the registration;
4. Log in using your username and password;
5. Select Recruitment Jobs;
6. Select Recruitment Citizen to browse and apply for jobs;
7. Once logged in, click the Online Help tab for support if needed.

For queries/support contact eRecruitmentSupport@sita.co.za

CV's sent to the above email addresses will not be considered

Closing Date: 21 June 2022

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short-listed candidates only.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves the right not to make an appointment.
- The appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants' documents (Qualifications), and reference checking.
- Correspondence will be entered with shortlisted candidates only.
- CV's from Recruitment Agencies will not be accepted
- CV's sent to the incorrect email addresses will not be considered